

# Residential Service Agreement



PA002918  
 805 Church Street  
 Hawley, PA 18428  
 Phone (570) 226 1776  
 Fax (570) 226 8105

Paupack (Strong Enterprises Inc) agrees to provide referenced site location with complete maintenance as described in this agreement for HVAC equipment listed during term indicated

## Agreement Benefits

Priority Customer: Guaranteed Same Day Emergency Service Available 24/7/365

10% Discount on repairs, replacements and system upgrades

Reminders when Maintenances are due

Included: Heating Services, Water Heating Services, Air Conditioning Services

## Additional Services

HVAC, Plumbing and Electric for new home construction and remediation projects

Water testing and water filter/ conditioning system design and installation

Ask us about our Tier 2 and Tier 3 Service Agreements

## Exclusions

- \* Residential Service Agreement and Total Comfort Plan eligibility pending equipment inspection.
- \* Electrical Services (Available only during business hours)
- \* Well Services
- \* Septic/ Drain Services
- \* Water Treatment Systems Installed by others

Family Owned Since 1937

Equipment to be added to Agreement and Description of Service:

Service/ Repair Description	Price
(Site Name) , Tier (Year) , Tier 1-3) Service Agreement	
<b>Total</b>	

*This agreement is not valid until payment is fully received and non-transferable. Additional repairs/ parts needed during yearly precision tune-up will be billed additionally according to Paupack flat rate pricing (10% discount will be applied). Any work performed on systems covered under this agreement by anyone other than Paupack or Paupack representatives will void this agreement. This agreement does not cover Acts of God, oil/ propane tanks, power failures, power surges, fire damage, flooding, (including leaking pipes), house freeze-ups, heat failures due to expired batteries, lack of internet connection or wireless communication failure. Paupack is not to be held responsible for lack of fuel or houses left unattended. Routine maintenances are performed during normal business hours (M-F 8am- 4pm). Service outside business hours is strictly for emergencies (no heat, severe leaks, etc). Pricing is subject to change without notice. This agreement does not guarantee systems to be free of malfunction at any point during or after agreement period.*

SRVC Manager  
 Printed:

SRVC Manager Signature:	Date:
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Technician  
 Printed:

Technician Signature:	Date:
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Customer  
 Printed:

Customer Signature:	Date:
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INSTALL, SERVICE & MAINTENANCE: • Plumbing • Heating • Air Conditioning • Electric

805 Church Street • Hawley, PA 18428 • 570.226.1776 • www.strongenterprises.org